








2020 Adaptive Strategies in a Changed World

Virtual Industry Forum | Thursday May 7, 2020

<p>Session 1</p>	<p>Public Services Thursday May 7th 9:00am – 10:00am AEST 11:00am – 12:00pm NZT</p> <p>Key topics covered:</p> <ul style="list-style-type: none">• Listen, Understand and Act – Key principles in crisis management• Elevating citizen centricity• Acceleration of digital services to meet society demands <p>Speakers:</p> <ul style="list-style-type: none">• Lee Miezis, Chief Executive Officer, Bushfire Recovery Victoria• Simon Bush, GM Policy and Advocacy, AIIA, and Managing Director, Bush-Consulting• Professor Michael Rosemann, Director of the Centre for Future Enterprise, Queensland University of Technology• Hannah Baudert, Federal Director, SAP ANZ• Chris Peck, Executive General Manager, Public Services, SAP ANZ <p>Featured Speaker</p>  <p>Lee Miezis Chief Executive Officer Bushfire Recovery Victoria</p>
<p>Session 2</p>	<p>Engineering, Construction & Operations Thursday May 7th 10:00am – 11:00am AEST 12:00pm – 1:00pm NZT</p> <p>Key topics covered:</p> <ul style="list-style-type: none">• Strengthening your Supply Chain• Adapting to extensive Employee welfare regulations• The rise of virtual real estate <p>Speakers:</p> <ul style="list-style-type: none">• Sumeer Shoree, General Manager IT, Frasers Property Australia• Charlotte Bizeau (Dolanyi) Senior Manager & Innovation Lead for Engineering, Construction, Infrastructures & Services industries, Accenture• Johnny Clemmons, Global VP Engineering, Construction & Operations, SAP• Michael Denning, Industry Business Architect, SAP <p>Featured Speaker</p>  <p>Sumeer Shoree General Manager IT Frasers Property Australia</p>
<p>Session 3</p>	<p>Retail & Consumer Products Thursday May 7th 11:00am – 12:00pm AEST 1:00pm – 2:00pm NZT</p> <p>Key topics covered:</p> <ul style="list-style-type: none">• Protecting and Supporting your Employees• Supplier Risk Management and Compliance with Ethical Supply Chain Regulations <p>Speakers:</p> <ul style="list-style-type: none">• Abigail McGregor, Partner, Norton Rose Fulbright• Crissa Sumner, Organisation Psychologist & Head of Employee Experience, Qualtrics• Steve Bennetts, Head of Growth & Strategy, Employee Experience Solutions, Qualtrics• Steve Moraitakis, Transformation Lead for Consumer Goods and Retail, SAP• Drew Mauldin, Solution Consultant Lead, SAP Ariba <p>Featured Speaker</p>  <p>Abigail McGregor Partner Norton Rose Fulbright</p>
<p>Session 4</p>	<p>Utilities Thursday May 7th 12:00pm – 1:00pm AEST 2:00pm – 3:00pm NZT</p> <p>Key topics covered:</p> <ul style="list-style-type: none">• Adapting your workforce in an agile fashion• Impact and adaption for Utilities <p>Speakers:</p> <ul style="list-style-type: none">• Kevin Angland, General Manager Retail & Digital, Mercury (NZ)• Rishi Dhillon, Head of Business Applications & PMO, AGL Energy• Igor Sadimenko, Partner, EY Energy Transition• Michael Clements, Senior Manager for Utilities, Accenture• Jonathan Fogarty, Business Architect, Utilities, SAP• Gavin Mooney, Solution Advisor, Utilities, SAP <p>Featured Speaker</p>  <p>Kevin Angland General Manager Retail & Digital Mercury NZ</p>
<p>Session 5</p>	<p>Healthcare Thursday May 7th 1:00pm – 2:00pm AEST 3:00pm – 4:00pm NZT</p> <p>Key topics covered:</p> <ul style="list-style-type: none">• Enabling your Workforce• Optimising medical supply & availability• Automation of triage & forecasting patient volumes <p>Speakers:</p> <ul style="list-style-type: none">• Tiina Kontkanen Business Systems Manager, Device Technologies• Graham Cronin, CIO, Device Technologies• Simon Grace, Industry Business Architect, SAP• Martin Burger, Healthcare Lead, SAP APJ• Marco Formaggio, Director of Customer Experience, DXC Oxygen (<i>Joining live Q&A</i>) <p>Featured Speaker</p>  <p>Tiina Kontkanen Business Systems Manager Device Technologies</p>
<p>Session 6</p>	<p>Mining Thursday May 7th 2:00pm - 3:00pm AEST 4:00pm – 5:00pm NZT</p> <p>Key topics covered:</p> <ul style="list-style-type: none">• The future of workforce post COVID-19• Mid to long term impact on supply chain <p>Speakers:</p> <ul style="list-style-type: none">• Melinda Cilento, Chief Executive, CEDA (also ex Woodside)• Paul Mitchell, Global Mining & Metals Leader, EY• Barry Fitzgerald, Australian Mining and Business Commentator, Mining News• Indrasen Naidoo, Managing Partner, Integral Supply Networks• Anton Kroger, Director Energy & Natural Resources, SAP <p>Featured Speaker</p>  <p>Melinda Cilento Chief Executive CEDA</p>
<p>Session 7</p>	<p>Financial Services Thursday May 7th 3:00pm – 4:00pm AEST 5:00pm – 6:00pm NZT</p> <p>Key topics covered:</p> <ul style="list-style-type: none">• Listen & Adapt – Actively understanding employee & customer sentiment in empathetic times of need• Embracing digital innovation to help tackle shifting market dynamics• Trust through transparency <p>Speakers:</p> <ul style="list-style-type: none">• Peter Jose, General Manager, Financial Services, SAP• Julien Wilson, Managing Director, RFi Group• Suzanne Storrie, Executive General Manager, IAG (<i>Joining live Q&A</i>) <p>Featured Speaker</p>  <p>Julien Wilson Managing Director RFi Group</p>