

## Speakers

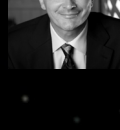
## Public Services

**Lee Miezi**  
Chief Executive Officer, Bushfire Recovery Victoria

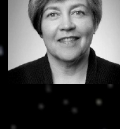
In January 2020, Lee Miezi was appointed the inaugural Chief Executive Officer of Bushfire Recovery Victoria. Lee is the former Deputy Secretary, Forest, Fire and Regions in the Department of Environment, Land, Water and Planning (DELWP). In this role, Lee held broad responsibility for Victoria's State forests, coasts and other public land, including fire and emergency management policy and operations; and for leading project and service delivery in regional Victoria across all DELWP portfolio areas – energy, environment and climate change, water and catchments, planning and local infrastructure.

**Simon Bush**  
GM Policy and Advocacy, AIIA, and Managing Director, Bush-Consulting

Simon has over 20 years' experience in government and corporate stakeholder management specialising in government relations and business advisory services. Prior to establishing Bush-Consulting in 2003, Simon worked in the Federal Government as a senior policy adviser to a Cabinet Minister in the late 1990's and from 2000-2003 held the position of Director of Corporate Communications and Public Affairs A/NZ for Accenture. Simon was also head of the Australian Home Entertainment Distributors Association for 16 years. Since 2019, Simon has taken on the GM role for the AIIA responsible for Policy and Advocacy for the broader tech sector.

**Prof. Michael Rosemann**  
Director of the Centre for Future Enterprise, Queensland University of Technology and Honorary Consul of the Federal Republic of Germany (SE Queensland)

Dr Michael Rosemann is the Director of the Centre for Future Enterprise and a Professor for Innovation Systems at the Business School, QUT. His main areas of research are corporate innovation (eco)systems, revenue resilience, process management and trust management. His work is focused on creating compelling future worlds with today's possibilities that make current practices obsolete. As a researcher and advisor to senior executives he is committed to advancing research-informed knowledge and confidence to create an increased 'sense of ambition'. As the Honorary Consul for Germany in Brisbane, he engages with and connects relevant political, economic, scientific, educational and cultural.

**Hannah Baudert**  
Federal Director ANZ, SAP

Hannah is the Director of SAP's Federal Public Sector business. Hannah has worked with public sector organisations for 20+ years. Originally a practicing Chemical Engineer in manufacturing she combined her interests in technology and business working in various consulting and business management roles for SI and Software organisations. Hannah joined SAP in 2014 and took responsibility for one of SAP's largest public sector clients, the Department of Human Services. She moved to her current role in June 2018. Hannah has a deep appreciation of, and passion for, the unique opportunities that delivering services in the public sector presents.

**Chris Peck**  
Executive General Manager Public Services ANZ, SAP

Chris is the SAP Australia and New Zealand, Executive General Manager, Public Services. He joined SAP in 2004 and has over 22 years' experience supporting customers to deliver digital transformation outcomes. Chris is an influential thought leader, assisting numerous Government agencies to maximise benefits from their business and citizen facing systems, with a focus on supporting Australian Governments' policy initiatives and improving operational efficiency. Chris has vast experience from various roles in SAP, including as the Head of SAP Custom Development and then as head of the Services Organisation across ANZ, where he led major transformation projects for customers.

## Engineering, Construction &amp; Operations

**Sumeer Shoree**  
General Manager IT, Frasers Property Australia

Sumeer is an accomplished information services professional with over 15 years experience in the software services, financial services and property sectors. Prior to his role as Chief Information Officer at Frasers Property, he held senior executive positions in Business Applications Delivery at Frasers Property, Australand and Fincorp. Sumeer is adept at collaborating with internal and external stakeholders, project teams and partners to deliver innovative business solutions.

**Charlotte Bizeau**  
Senior Manager & Innovation Lead for Engineering, Construction, Infrastructures & Services industries, Accenture

Charlotte is the Accenture Engineering & Construction practice lead in ANZ. She is passionate about Digital and Innovation and its impact on the Building & Infrastructure lifecycle. She spent 15+ years steering transformational projects for major engineering, construction & services companies, from digital strategy to emergent technology implementation. She publishes regularly white papers on the future of the Real estate, Engineering, Construction or Infrastructure Services industries.

**Johnny Clemmons**  
Global VP Engineering, Construction & Operations, SAP

After receiving his Bachelor's degree in Electrical Engineering, Johnny began his professional career as an Intelligence officer in the US Army specialising in signals intelligence. During Desert Storm, his unit was recognised by the director of the Army Intelligence Agency for their contributions to intelligence operations.

During his 15+ years in the construction industry, Johnny developed an in-depth knowledge of construction industry best practices, systems, and means & methods. His most recent experience prior to joining SAP includes leading ERP implementations at two Construction Companies where he demonstrated a unique ability to translate industry requirements into software solutions. He is currently the Global head of SAP's Industry Business Unit Real Estate and Construction, where he works with customers to find innovative solutions to business problems.

**Michael Denning**  
Industry Business Architect, SAP

Mike is an Industry Business Architect within the Consumer and Service Industries Digital Transformation Office. He has had two separate careers with SAP, first joining SAP in 2004 after leaving PeopleSoft. The second, in 2013 after leaving Adobe – he has over 14 years of SAP experience, either as an employee or within the SAP customer ecosystem.

Mike helps businesses transform successfully through design, development, and delivery of simple, through to complex business systems and solutions. This encompasses both business process re-engineering and strategy.

## Retail &amp; Consumer Products

**Abigail McGregor**  
Partner, Norton Rose Fulbright

Abigail McGregor is a dispute resolution lawyer conducting litigation in the Supreme and Federal Courts in relation to contract disputes, trade practices and negligence. She also leads Norton Rose Fulbright's Business Ethics Anti-Corruption Group in Australia, which advises on the implications of increasing regulation in this area. Abigail advises clients on the introduction of appropriate policies and procedures, as well as undertaking investigations in this area. She also sits on the Human Rights and Business Working Group of the Law Council of Australia, and her clients range across several industry sectors including agribusiness, food processing and manufacturing, construction and infrastructure, insurance and government.

**Crissa Sumner**  
Organisation Psychologist & Head of Employee Experience, Qualtrics

Crissa recently joined Qualtrics' Global Employee Experience (EX) Solution Strategy team, focusing on the Australia and New Zealand region. She is an experienced business leader and Organisational Psychologist (PhD), with over 16 years experience partnering with organisations to support them achieve great performance through great people. Prior to joining Qualtrics, Crissa had a highly successful career working with professional services firms, holding corporate, technical/product leadership and senior operational roles; managing P&Ls; and leading geographically dispersed teams of consultants to design and deliver best practice talent solutions.

**Steve Bennetts**  
Head of Growth & Strategy, Employee Experience Solutions, Qualtrics

Steve Bennetts specialises in employee experience (EX) and human-centred technologies. Steve is the Head of EX Strategy and Solutions for Qualtrics, he helps guide Qualtrics customers to optimise the employee experience at every point in the employee lifecycle. Prior to joining Qualtrics, Steve was the GM of Innovation and Client Services at Chandler Macleod and prior to that worked as a principal consultant at Sentis. With over 15 years of experience, he has successfully lead teams of psychologists and professionals within the private and public sector, focusing on positive client experience and excellence in service delivery. Steve is a passionate psychologist utilising the crossover space between creativity, psychology, and digital technologies to create a positive experience on our planet.

**Steve Moraitakis**  
Transformation Lead for Consumer Goods and Retail, SAP

As an API Regional Industry Lead, Steve is Responsible for Strategy, Architecture, Customer Technology Roadmaps and Program establishment for our customers within Retail and Consumer Products across ANZ and Korea; and his role is to guide and advise customers in achieving their transformation goals and objectives. Steve has in excess of 30 years' experience in Strategy Development, Architecture and Program Delivery with 20 years' experience in Grocery and General Merchandise retail.

**Drew Mauldin**  
Solution Consultant Lead, SAP Ariba

As a Solution Consultant for SAP Ariba in the Australia and New Zealand region, Drew Mauldin is responsible for helping SAP prospects and customers find ways to unlock value by adopting best in class capabilities within SAP Ariba. Drew has 10 years' experience in the sourcing and procurement domain with SAP Ariba in the areas of consulting, value engineering, and sales. He is passionate about helping organisations make the world a better place using a combination of people, process, and technology to drive more spend to local, indigenous, and green suppliers.

## Utilities

**Kevin Angland**  
General Manager Retail & Digital, Mercury NZ

Kevin is an insightful business leader who develops and empowers people to deliver outstanding business results. He has a real passion for using technology to enable business strategy. Specialising in providing vision and leadership in the development and implementation of technology solutions that deliver growth, improve the customer experience and improve business operations. He holds an MBA and a Graduate Diploma in Business (Information Systems Management) from The University of Auckland.

**Rishi Dhillon**  
Head of Business Applications & PMO, AGL Energy

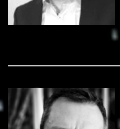
Rishi Dhillon has experience in the Energy (Utilities), Finance, FMCG, Gaming and Australian Directories businesses. Rishi has held roles leading numerous business applications teams with both a strategic and operational accountability, ranging from SAP, Oracle, Digital and .Net Development to Data Warehousing and Business Intelligence reporting. With over 17 years of industry experience, Rishi is an excellent conduit between business stakeholder and IT, with proven ability to achieve business initiatives through IT solutions.

**Igor Sadimenko**  
Partner, EY Energy Transition

An executive, transformation leader and advisor working with boards, executives and management teams to deliver on customer and shareholder outcomes of electricity, water and utilities' organisations. With a focus on strategy, operating and business model establishment, delivery of efficiency and effectiveness outcomes through transformation programs, planning, establishment and delivery of digital enabled programs and capital, infrastructure and asset management leader for Asia Pacific region.

**Michael Clements**  
Senior Manager for Utilities, Accenture

Michael has been involved in large scale business transformations, business integrations, and technology implementations in the Utilities Industry for the last 15+ years, working across both Retail and Distribution in electricity and gas. He has worked with a variety of technologies and vendors and enjoy helping businesses solve complex problems.

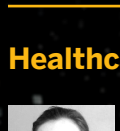
**Jonathan Fogarty**  
Business Architect, Utilities, SAP

Experienced Television Host with a demonstrated history of working in the sports industry. Skilled in Business Process, SAP Implementation, Requirements Analysis, Business Process Design, and Enterprise Architecture. Strong media and communication professional with a Bachelor of Arts (B.A.) focused in Media Production & Advertising from Griffith University.

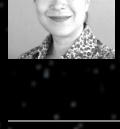
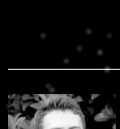
**Gavin Mooney**  
Solution Advisor, Utilities, SAP

Gavin has been working with utilities companies for 17 years. After working as an SAP consultant for 11 years across Europe, the United States, Brazil and finally Australia, Gavin joined SAP itself in 2014 as a solutions advisor focusing on the Utilities industry. Gavin is passionate about renewable energy, clean tech, EVs and the way these technologies are disrupting the industry. He now works with utilities to reimagine their business models and processes so they can adapt to these industry transformations and remain relevant in a changing and volatile market environment. Gavin has a masters degree in Aeronautical Engineering from the University of Cambridge.

## Healthcare

**Tiina Kontkanen**  
Business Systems Manager, Device Technologies

Tiina Kontkanen is a seasoned technology leader, having worked in both senior management roles and consulting roles in Australia and the US for over 20 years. Her career highlights include 9 successful ERP implementations, and delivery of numerous technology strategies and roadmaps for some of Australia's largest organisations. Her current passion is in enterprise applications management, high performing teams, and the power of data-driven decision making.

**Graham Cronin**  
CIO, Device Technologies**Simon Grace**  
Industry Business Architect, SAP

Simon brings both technology consulting and social entrepreneurship experience from across the Asia Pacific region to the Australian healthcare sector. As healthcare business architect, Simon helps organisations within Healthcare, Aged Care and Medical Research apply digital technology and processes to modernise operations, create great patient experiences and deliver higher standards of care quality. Simon is also a co-founder of SAP Digital Aged Care, a social venture funded by SAP 1 Billion Lives and UNSW. Digital Aged Care aims to help seniors live wherever they call home, for longer, by connecting seniors, aged care providers and families through intelligent devices and collaborative applications.

**Martin Burger**  
Healthcare Lead, SAP APJ

Martin is a business development and healthcare solution expert with 16 years working at SAP. He is responsible to drive SAP's healthcare go to market strategy across APJ and Greater China region. Martin works with customers to support their Digital Health transformation and works with SAP market units and partners to execute go to market strategies and provide solution enablement. This includes a deep understanding of global and regional health trends and ability to translate healthcare business requirements into technical solution requirements.

**Marco Formaggio**  
Director of Customer Experience, DXC Operations

Marco is passionate about helping organisations to optimise their customer engagements by leveraging the SAP Customer Experience tool to optimise an omnichannel platform that helps businesses grow, retain and optimise their customer relationships. As a founder member of Blueleader Marco has delivered award winning projects and is recognised as a leader in the delivery of solutions throughout the customer lifecycle - from marketing to sale to service. Marco now has a leading role in the Australian and New Zealand SAP CX practice at DXC Oxygen, ensuring the design and delivery of superior CX outcomes for customers leveraging the latest in intelligent technical and functional SAP technologies as well as best practice enterprise project disciplines.

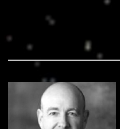
## Mining

**Melinda Ciento**  
Chief Executive, CEDA

Melinda is CEO of CEDA, plus a non-executive director of Australian Unity and Co-Chair of Reconciliation Australia. Melinda is also a member of the Parliamentary Budget Office panel of expert advisors. She was previously a non-executive director of Woodside Petroleum, a Commissioner with the Productivity Commission and Deputy CEO and Chief Economist with the Business Council of Australia. Melinda has also previously held senior roles with the Federal Department of Treasury, Invesco and the International Monetary Fund. Melinda's executive and director experience covers the corporate, government and not-for-profit sectors and she has a strong track record of working collaboratively across sectors.

**Paul Mitchell**  
Global Mining & Metals Leader, EY

Paul is EY Global Mining & Metals Leader. In his role, he is focused on helping build capability and drive growth across our key accounts and regions and driving the alliance strategy for the sector. He has over 20 years of experience providing mining and metals advisory services to clients around the globe. His skills include developing corporate, operational and IT strategies, profit enhancement, performance improvement, post-merger integration, financial and operational management.

**Barry Fitzgerald**  
Australian Mining and Business Commentator, Mining News

Barry joined MiningNews.net ("MNN"), one of Aspermont's key mining publications, as a columnist and contributor where he adds vast experience and more award-winning reporting depth to the subscription-based MNN service. Barry has covered the resources industry for more than 30 years. He started his career at the then Suns News Pictorial and went on to have stints elsewhere, including The Australian Financial Review, The Age and The Australian where he was Resources Editor.

**Indrasen Naidoo**  
Managing Partner, Integral Supply Networks

Focusing on Sustainable Supply Chains incorporating systems thinking based process redesign and leveraging digital for sustainability outcomes, Indrasen leverages his cross discipline education, multi function leadership and multi industry experiences in leading transformation programs. Indrasen has also volunteers in leadership roles to industry bodies and mentorship programs.

**Anton Kroger**  
Director Energy & Natural Resources, SAP

Anton has over 15 years' experience working in the natural resources sector. He started his career as an engineer running high tech operations on Oil Rigs in the North Sea. Since then he has held numerous technical and management roles in the resources industry. In his role as Industry Principal he is responsible for helping customers understand how they can generate value by bringing together technology and effective business process. Anton is an advocate for innovation and a thought leader in his field.

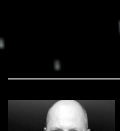
## Financial Services

**Julian Wilson**  
Managing Director, RFI Group

Julian oversees RFI Group's Australian and New Zealand business, and for the past 7 years has worked closely with diverse stakeholders across the financial services industry to understand and better the usage and attitudes towards products and services. Through the use of RFI's unique global data and analysis, Julian has seen short and long term shifts in customer behaviour along with the emergence of lead indicators of future change. Julian's key focus is ensuring that RFI answers the difficult questions and understanding what financial services providers do with those answers.

**Peter Jose**  
General Manager, Financial Services, SAP

Peter is the General Manager, Financial Services in SAP Australia & New Zealand. With over 20 years industry experience across ANZ and EMEA, Peter holds an extensive background, ranging from management consulting, Account Management through to Industry in SAP. With deep industry expertise across the Financial Services portfolio, Peter now leads the Banking & Insurance industry portfolio in SAP Australia. Peter is a regular contributor to discussions on key industry topics such as Innovation in the Industry, Regulatory Management and the Digital Customer.

**Suzanne Storrie**  
Executive General Manager, IAG

In her 'home' role, Suzanne reports to the Chief Financial Officer of Insurance Australia Group Limited (IAG), leading Enterprise Finance and Operations, including Finance Strategy, Digital Finance, Finance Business Partnering, Finance Performance and Planning, Operational Partnering, Property and Procurement. In mid-March she was asked to lead IAG's response to the COVID-19 crisis reporting to the CEO, establishing a virtual cross functional team to manage the immediate actions and risks across the organisation to ensure the safety and wellbeing of IAG's staff and customers. She also is part of the Steering Committee considering the potential scenarios that could unfold and more strategic choices that may be required.